



Glendale Memorial Hospital and Health Center

A member of CHW

NEWS RELEASE

FOR IMMEDIATE RELEASE

October 13, 2009

Contact: Amy Stricker

(818) 502-2243

Amy.stricker@chw.edu

STUDY FINDS Glendale Memorial Hospital is ranked #1 for Gastrointestinal Surgery and #3 for Heart Surgery in State of California

Rating Based on Study of Patient Outcomes at the Nation's Hospitals by HealthGrades

Glendale – Glendale Memorial Hospital and Health Center announced that in addition to being ranked #1 in state for Gastrointestinal Surgery, they are ranked among the top three hospitals in all of California and in the top 5 percent nationwide for Heart Surgery by HealthGrades, the leading independent healthcare ratings organization. HealthGrades has given Glendale Memorial the Cardiac Surgery Excellence Award. The recognition is based on HealthGrades' 12th annual *Hospital Quality in America* study, released today, which analyzes patient outcomes at virtually all of the nation's hospitals.

Glendale Memorial is also a recipient of HealthGrades Excellence Awards placing them in the top 10 percent of the nation for Stroke Care, General Surgery, Pulmonary Care, and Gastrointestinal Care.

Glendale Memorial is five-star rated for Coronary Bypass Surgery, Treatment of Heart Failure, Hip Fracture Repair, Treatment of Pneumonia and Treatment of Chronic Obstructive Pulmonary Disease.

“We are proud to be part of a hospital that has achieved such high recognition, particularly for the quality of our heart and surgical services,” said Mark A. Meyers, president of Glendale Memorial. “Our physicians and staff have worked hard to ensure our patients are receiving some of the best care and best outcomes in the nation.”

The HealthGrades study, the largest annual report of its kind, analyzed patient outcomes in nearly 40 million Medicare hospitalization records from 5,000 hospitals over the years 2006, 2007 and 2008. The new 2010 HealthGrades hospital ratings were posted today at www.healthgrades.com, HealthGrades' public Web site.

Glendale Memorial is known for excellence in the community, and has been growing its services to better serve the community. This past year, Glendale Memorial Heart Center opened a new Congestive Heart Failure program to help patients better manage their illness. Last month, the

Heart Center opened the Chest Pain Center to provide rapid assessment and treatment of chest pain patients.

HealthGrades Ratings

HealthGrades' hospital ratings and awards reflect the track record of patient outcomes at hospitals in the form of mortality and complication rates. HealthGrades rates hospitals independently based on data that hospitals submit to the federal government. No hospital can opt in or out of being rated, and no hospital pays to be rated.

For 28 procedures and treatments, HealthGrades issues star ratings that reflect the mortality and complication rates for each category of care. Hospitals receiving a five-star rating have mortality or complication rates that are below the national average, to a statistically significant degree. A three-star rating means the hospital performs as expected. One-star ratings indicate the hospital's mortality or complication rates in that procedure or treatment are statistically higher than average. Because the risk profiles of patient populations at hospitals are not alike, HealthGrades risk-adjusts the data to allow for apples-to-apples comparisons.

More information on today's HealthGrades study, including the complete methodology, can be found at www.healthgrades.com.

Glendale Memorial Hospital and Health Center is a 334-bed acute care community hospital serving the health care needs of our community since 1926. We are dedicated to healing people, and strengthening the communities we serve. Glendale Memorial has also been distinguished as one of America's 50 Best Hospitals for three years in a row by HealthGrades®.

###